



Stellar Phoenix Oracle Recovery

Version 3.0

User Guide



Overview

Stellar Phoenix Oracle Recovery software recovers corrupt databases that are created by using Oracle 9i/10g/11g. Oracle 9i/10g/11g should be installed on a computer in which Stellar Phoenix Oracle Recovery software needs to be installed. This software repairs a corrupt database and inserts recovered data in a new database created by user before initiating recovery process, without making any changes in the corrupt database. Oracle stores a database at the location specified during the configuration of the database.

After scanning process Stellar Phoenix Oracle Recovery software shows the original contents of the selected database. You can also select and recover corrupt databases manually by using the Stellar Phoenix Oracle Recovery software.

Key Features of Stellar Phoenix Oracle Recovery:

- Recovery of corrupt Oracle databases
- Preview of contents of databases
- Supports Oracle 9i/10g/11g
- Supports recovery of Index Organized Table (simple IOT)
- Supports recovery of Index Organized Table (Use Overflow Data Segment)
- Supports recovery of Nested Object type
- Supports recovery of Nested Array type
- Supports recovery of Table with Object type
- Supports recovery of Table with Array type
- Supports recovery of Table with nested Object type
- Supports recovery of Table with nested Array type
- Supports recovery of Nested Table
- Recovers tables, views, table space
- Recovers clusters and cluster tables
- Recovers triggers, schemas, synonyms, roles, index, sequence
- Recovers primary and foreign key associated with tables
- Recovers user-defined data functions and stored procedures
- Allows you to store queries of objects such as, views, procedures and triggers in .txt file.
- Allows you to store queries of functions, package and package body in .txt file.
- Recovers packages, packages body
- Manual selection of databases

Stellar Phoenix Oracle Recovery Limitations:

- Tables present in SYS schema are not recovered.
- Tables containing XML Data type columns are not recovered.
- Compression Table & Encryption Table are not recovered.



Installation Procedure

Before installing the Stellar Phoenix Oracle Recovery software ensure that your computer meets the minimum system requirements.

Minimum System Requirements:

- **Operating System:** Windows 2000/2003/2008/XP/Vista
- **RAM:** 1GB RAM minimum (2GB recommended)
- **Hard Disk:** 20MB of free space
- **Oracle** 9i/10g/11g

To install Stellar Phoenix Oracle Recovery:

- Double-click `spor.exe` to start setup process. Setup - Stellar Phoenix Oracle Recovery dialog box opens. Click **Next**.
- In the License Agreement screen, select 'I accept the agreement' option. The Next button will be enabled. Click **Next**.
- In Select Additional Tasks screen, check required check boxes. Click **Next**.
- In Select Destination Location screen, provide the path by using Browse button where setup files will be stored. Click **Next**.
- In Start Menu Folder screen, provide the path by using Browse button where the program's shortcuts will be stored. Click **Next**.
- In the Ready to Install screen, review the settings. Click Back to change settings. After confirming, the settings click **Install**. The Installing screen shows the installation process.
- After completing the process, the Completing the Stellar Phoenix Oracle Recovery Setup Wizard screen opens. Click **Finish**.

To start the software, do one of the following:

- Click **Start**, point to **All Programs**, select **Stellar Phoenix Oracle Recovery**, and then click **Stellar Phoenix Oracle Recovery**.
- Double-click the shortcut icon of **Stellar Phoenix Oracle Recovery** on the desktop.
- Click quick launch icon of **Stellar Phoenix Oracle Recovery** on the task bar.



Stellar Phoenix Oracle Recovery

How to Order

The software can be purchased by making payments online using a credit card. Please visit <http://www.stellarinfo.com/database-recovery/oracle-recovery/buy-now.php?Order> for more information and to place an order.

Alternatively, if the demo version is installed then you can register the demo version. To register the demo version, on the Activation menu select [Activate Online](#) to start the registration process.

Once the registration is complete, an activation serial number along with activation details is sent through email. This activation serial number is required to register the software.



Registration Over Internet

To register the software over Internet:

1. On the Activation menu, select Activate Online. Stellar Phoenix dialog box opens, click Yes.
2. In the Welcome to Stellar Phoenix - Electronic Software Registration wizard, click Next.
3. Type the Serial number (received through email after purchasing the product) in the Serial number text box. Click Next.



4. The software would automatically communicate with license server and register the software. Click **Finish** to complete the registration process.

Notes:

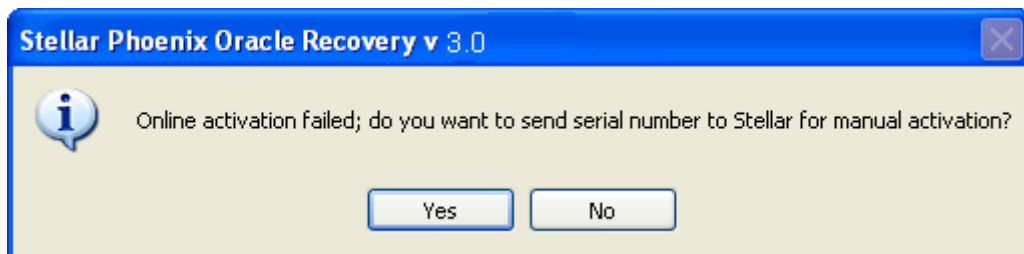
- If the software fails to registered over Internet then an error message will be shown regarding the Casper default value. Click **OK**.
- Stellar Phoenix Oracle Recovery v3.0 dialog box opens that provides you the option of sending serial number to license server. In reply, license server will send a site key, which is used to registered the software manually. Click **Yes** and follow the steps 3 to 7 of [manual activation](#) topic to manually register the software.
- In addition, you can generate the PHX_REG.txt file manually by starting the online activation. View [manual activation](#) to perform the process of generating PHX_REG.txt file.



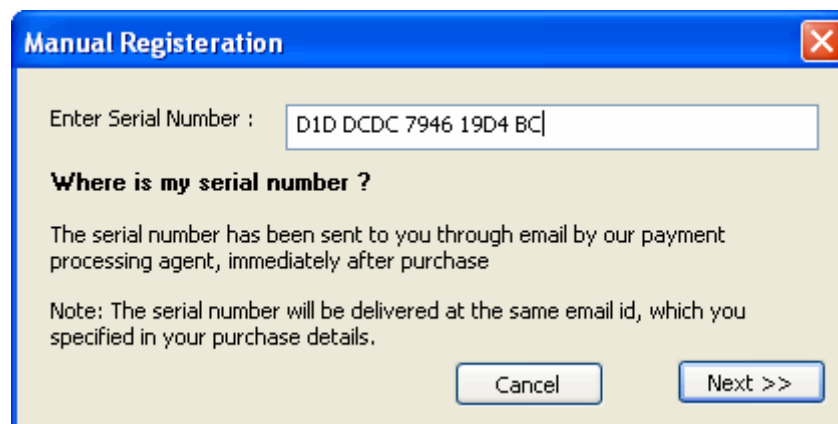
Manual Activation

To register the software by using manual activation:

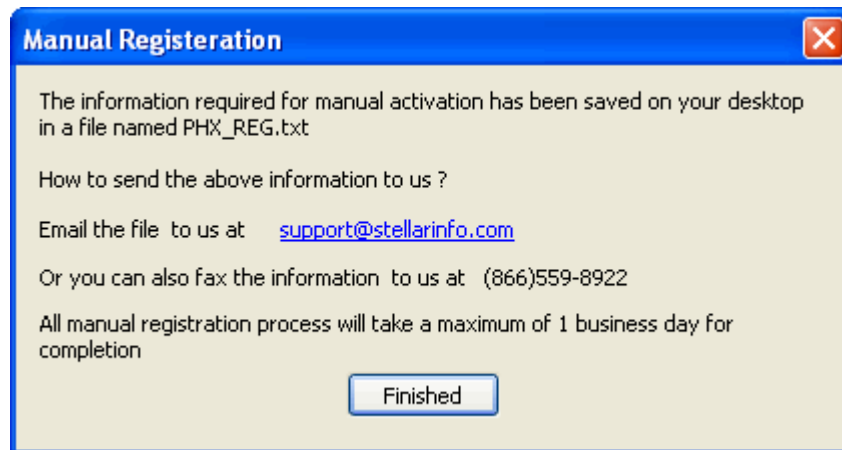
1. On the Activation menu, select **Activate Online**. The Stellar Phoenix dialog box opens, click **Yes**.
2. In the Welcome to Stellar Phoenix - Electronic Software Registration wizard, click **Cancel**. The Stellar Phoenix Oracle Recovery v3.0 dialog box opens, click **Yes**.



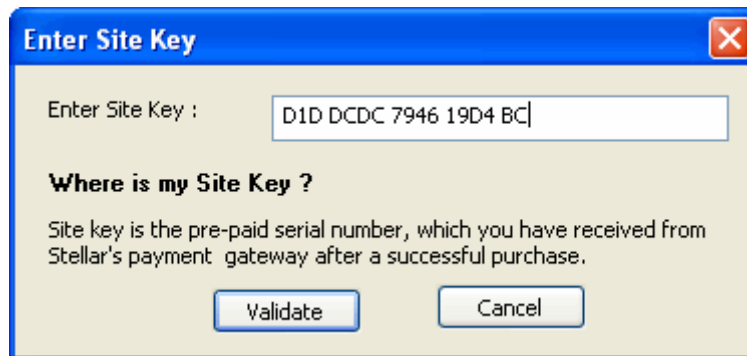
3. In the Manual Registration screen, enter the serial number that is received after the purchase of the software. Click **Next**.



4. A PHX_REG.txt file will be created on desktop. Email the text file to the email support@stellarinfo.com address. You can click the link given in the screen to start to automatically compose the email for the given email address. Click **Finished**.



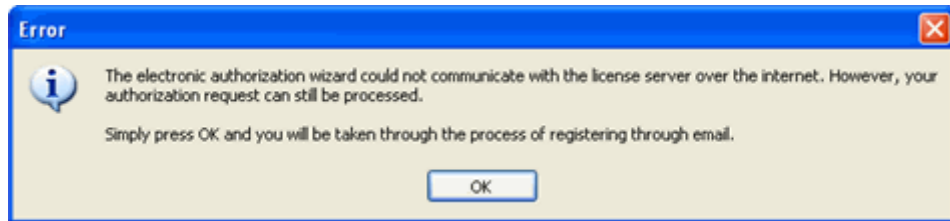
5. After verifying the purchase details, you will receive the site key that is required to register the software by using manual activation.
6. When you receive the site key, open Stellar Phoenix Oracle Recovery, On the Activation menu, select **Manual Registration**.
7. In the Manual Registration screen, type the site key, which is received through email after sending the PHX_REG.txt file, in the Enter Site Key text box. Click **Validate** to register the software.



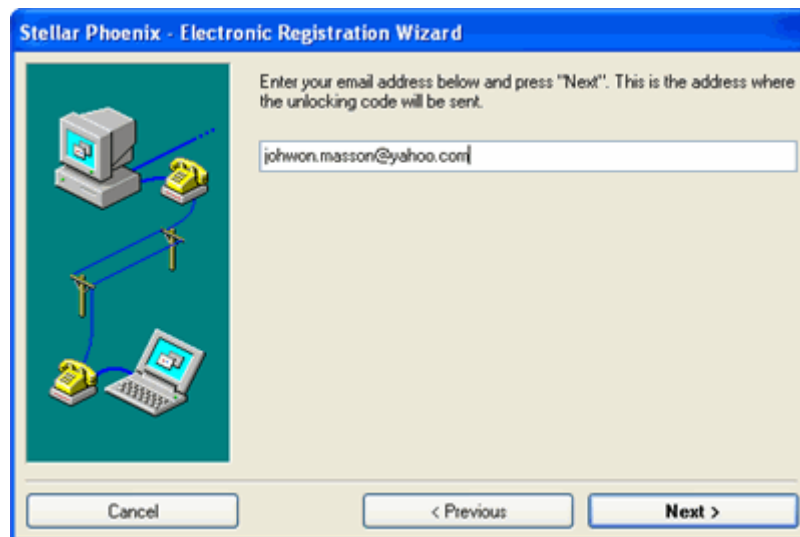


Registration Through Email

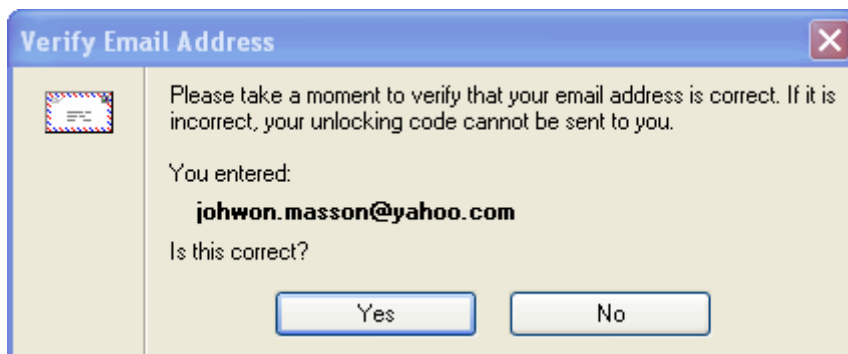
If you receive the given below error dialog box, then click **OK** to start the registration process by using email.



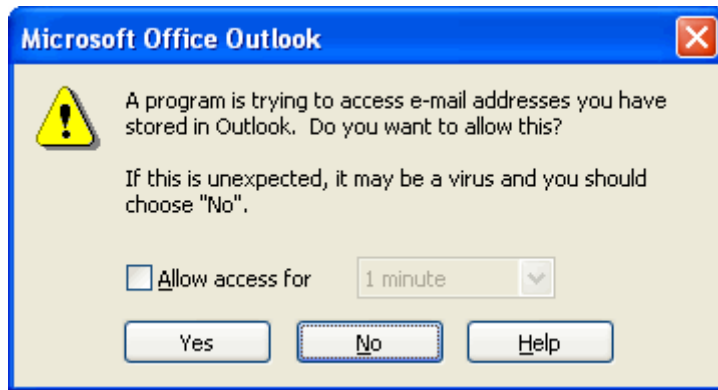
1. Click **OK**, to register through email. The Stellar Phoenix - Electronic Registration Wizard for sending the authorization request will appear.
2. Leave the check box **Manually send email** clear and click **Next** to continue.
3. Type your email address in the text box. The unlocking code will be sent to this email address. Click **Next**.



4. In the Verify Email Address screen, verify the email address you have entered and click **Yes**.



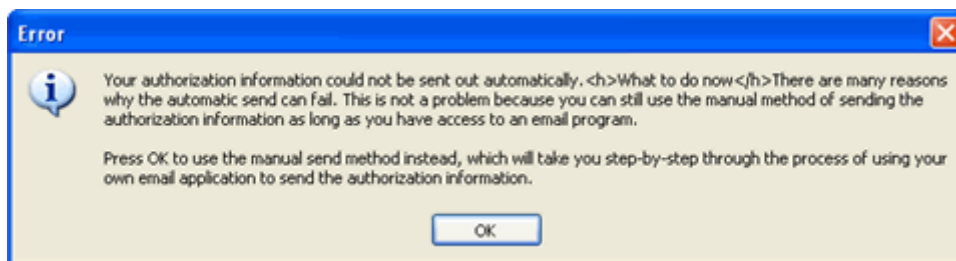
5. If your email client is blocking the process the following dialog box appears, it depends on your email client here Microsoft Outlook example is given. Click **Yes**, and then click **Finish**.



Note: If you click **Previous** button then you will need to type the serial number, which is received after purchase of the software and email address, the remaining procedure is same as mentioned above.

Software automatically launches the default email client, and sends an email containing your unique site code with registration request to the registration server.

If the registration wizard could not launch the default email client, following message will appear.



Click **OK**, to continue the process manually.

1. Open your email client (like Outlook Express, MS outlook, Eudora etc) and create a new message.
2. Place the cursor in the box labeled **To** and press **CTRL+V** to paste address. If it does not work, right-click on the **To** box and select **Paste** from the popup menu. The To box will contain the **online-register@stellarinfo.com** address. Click **Next**.
3. Place the cursor in the **Subject** box in the same message window and paste (method same as above) the text. The Subject box will contain the **Registration Request** text. Click **Next**, do the same process mentioned above to paste the encrypted text content in the body of the message.
4. Click **Next** to finish the procedure. After clicking **Finish**, click send button in your email client to send the email.

After processing your email, registration server would send you an email containing unlocking code/site-key.



How to Update?

There are periodical software updates provided by Stellar Information Systems Ltd. for Stellar Phoenix Oracle Recovery software. The software updates should be done to keep the software up-to-date. The updates can be a newly added functionality, a new feature, a new service or any other information that can be important for improvement. The Stellar Phoenix Oracle Recovery software can be updated over internet. Note that demo version can not be updated.

To update the application, follow these steps.

- Click on update button in application tool bar. **'Update Wizard'** dialog box is displayed.
- Click **Next**. A busy timer shows that updates are being searched. If it finds any new version, a message indicates the availability.
- If a message is displayed that no updates are available, Click **Cancel** to close the wizard.
- Click **Next**. The software will start downloading the updated files from the server. When the process is complete, the software will upgrade to the latest version.



User Interface

- [Menubar](#)
- [Toolbar](#)



Menubar

The Menubar of the Stellar Phoenix Oracle Recovery includes the given below menus and items:

- **File**

- Open Database: to open Oracle 9i/10g/11g database
- Start Repair: to start repairing process
- Stop: to stop an ongoing repairing process
- Exit: to close the Stellar Phoenix Oracle Recovery software

- **View**

- **Toolbar:** to view toolbar, select toolbar to be shown in main user interface
- **Status Bar:** to view Status Bar, select Status Bar to be shown in main user interface
- **Message Log:** to view Message Log, select Message Log to be shown in main user interface
- **Search Bar:** to view the search bar, search bar is used to find database items.

- **Tools**

- Save Log: to save the record of all processes that are performed by Stellar Phoenix Oracle Recovery software in a text file
- Clear Log: to clear the record of all processes that are performed by Stellar Phoenix Oracle Recovery software

- **Activation**

- Activate Online: to register the Stellar Phoenix Oracle Recovery software online
- Manual Registration: to register the Stellar Phoenix Oracle Recovery software manually

- **Help**

- Stellar Phoenix Oracle Recovery Help: to open user guide of the Stellar Phoenix Oracle Recovery software
- Purchase Stellar Phoenix Oracle Recovery Online: to purchase the Stellar Phoenix Oracle Recovery software online that is to purchase activation keys
- Updates: to download new updates for the Stellar Phoenix Oracle Recovery software
- About Stellar Phoenix Oracle Recovery: to view End User License Agreement and general information about the Stellar Phoenix Oracle Recovery software



Toolbar

The toolbar of Stellar Phoenix Oracle Recovery software includes these tools:



Open database: use this icon to locate and open database that needs to be repaired



Start Repair: to start repairing a selected database



Stop Repair: to stop database repairing process



Help: to open user guide of the Stellar Phoenix Oracle Recovery software



Updates: to download latest updates for the Stellar Phoenix Oracle Recovery software



Purchase: to purchase the Stellar Phoenix Oracle Recovery software



About: to view End User License Agreement (EULA) and general information



Advanced Functionalities

Stellar Phoenix Oracle Recovery has many advanced functionalities added to it. It has a easy-to-use user interface which enables even the naive users to operate the application. The application incorporates a unique and useful feature to search for databases saved in the system if the database path is not known. A preview of the corrupt database is also shown before recovery to evaluate the recovery process.

- [Search Database](#)
- [Preview Database](#)
- [Log Report](#)



Search Database

Stellar Phoenix Oracle Recovery software gives an option to search a drive volume to find out the available databases. All the databases available in that drive are shown. Any of the found databases can be selected for recovering. Searched databases are shown in a tabular form with all their details like creation date, modification date and size. These details help in locating the right database if there are multiple databases created with same name. To know more about how to select a database after searching in a drive visit [Selecting Database](#) topic of help.



Preview Database

Stellar Phoenix Oracle Recovery gives an option to preview the corrupt database before repairing it. Preview of the database shows the tables, constraints, schemas stored in the database. There is also an useful 'find' option given in the application to search for items in database shown in the preview window. User can analyse the database preview and start the recovery after being satisfied with the preview. Oracle software is not needed to be installed for previewing the database but Oracle must be installed for repairing the database. To know more about preview visit [Scanning and Saving Database](#) topic of this help.



Log Report

Stellar Phoenix Oracle Recovery generates a log report of the recovery process. Log report helps users to analyze the recovery process in detail at a later stage. Log report shows the process start date and end date, time, records and items recovered in the process, etc.

A log report is displayed in a frame in the application window. Save the log report to view it at a later stage.

- To save log report, click on **Tools** menu and click **Save Log** option.
- Clear the old log report to save a new one. To clear log report, click on **Tools** menu and click **Clear Log** option.
- To view the log report, visit the location where the log report is saved in text format



Oracle Database Recovery - Prerequisites

- Oracle 9i/10g/11g is installed on the system where repair process is to be performed.
- You need to create a new blank database. This new database is used to store all repaired data of corrupt database.
- Make sure that there are no active connections or users with the corrupt database.



Selecting Database

- Click 'Select Database' to locate the corrupt database. Or, Click 'Search Database' button to search the database.

The screenshot shows the 'Stellar Phoenix Oracle Recovery' application window. At the top, the title bar reads 'Stellar Phoenix Oracle Recovery'. Below the title bar, there is a green header with the product name. The main area contains the following elements:

- Instructions:** "To Repair Corrupted Oracle database click 'Select Database' Button. To search a database folder from drive click 'Search Database' button."
- Select Database:** A text input field containing "D:\oracle\product\10.2.0\oradata\Oracle" and a "Select Database" button.
- Look In:** A dropdown menu showing "C:\" and a "Search Database" button.
- Table:** A table with the following columns: "Oracle Database Folder Path", "Database Size(GB)", "Modified", "Created", and "Accessed". The table is currently empty.
- Buttons:** "Clear List" button below the table.
- Selected Database path:** A text input field containing "D:\oracle\product\10.2.0\oradata\Oracle".
- Footer Buttons:** "Help", "Cancel", and "Scan File" buttons.

- Select System01.dbf file
- Click **Scan File** button to start scanning process.



Scanning and Saving Database

Stellar Phoenix Oracle Recovery scans selected database and lists all recoverable tables in a tree view on left frame of software window.

You can view content of tables by selecting the particular table in the tree view. You can view the status of other components of database (e. g. stored procedures, views, triggers, synonyms, sequence) in the log created while scanning the corrupt database. Log report is shown in the bottom frame of software window.

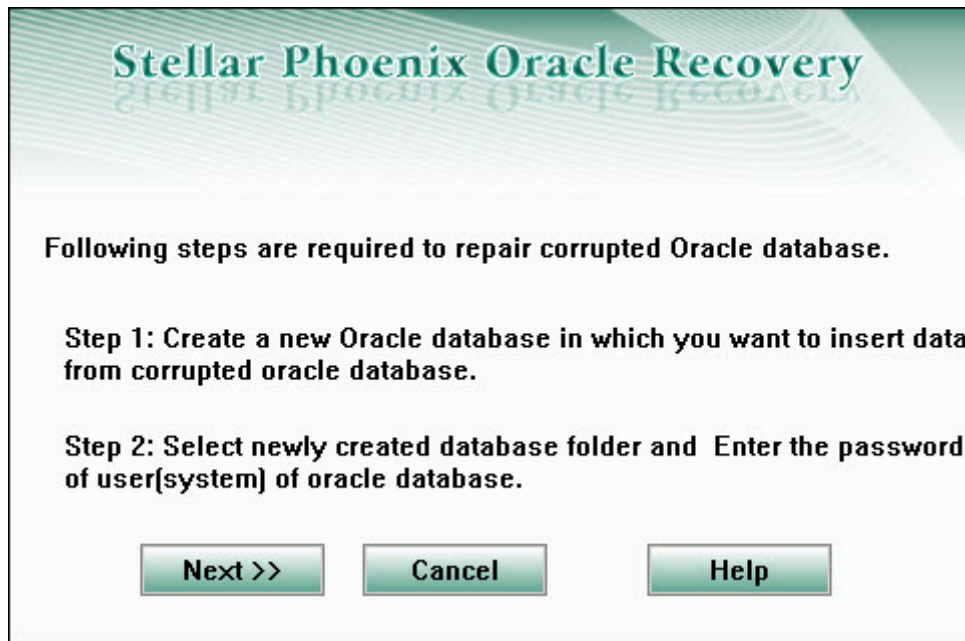
The screenshot displays the Stellar Phoenix Oracle Recovery application window. The interface includes a menu bar (File, View, Tools, Activation, Help), a toolbar with icons for scanning, saving, and help, and a search bar. The main area is divided into two panes. The left pane shows a tree view of the database structure, with 'Tables' expanded to show a list of tables including PRODUCT_AUDIT, COMPANY, EMP1_COPY, EMPLOYEE, PRODUCT_ORDER, DEPARTMENTS, I1, I2, MAP, HASHED_TABLE, EMP1, TEST, EMPLO, JOB, EMP2, and DEPT2. The right pane displays a table of recoverable tables with columns for ID, FNAME, LNAME, STARTDATE, and ENDDATE. Below the table are 'Previous' and 'Next' navigation buttons. At the bottom, a log window shows the following output:

```
SYS.LINDO$ : 21 Record(s)
SYS.PROXY_ROLE_DATA$ : 0 Record(s)
SYS.FILE$ : 15 Record(s)
SYS.LIET$ : 0 Record(s)
SYS.IND$ : 2258 Record(s)
SYS.SEG$ : 4302 Record(s)
SYS.COL$ : 24933 Record(s)
Process stopped by user on Thursday, July 15, 2010 10:59:39 AM
```

The status bar at the bottom indicates 'Ready' and 'Records : 000000000 | Memory Use : 85,800 KB'.

To save repaired database you need to follow steps listed below:

- Click 'Start Repair' button in the toolbar. A dialog box showing the steps is displayed.



- Click 'Next'.
- A new window pops up. You need to enter the blank database name and its password.



- Click 'Connect' to start saving repaired database.

All recoverable data of corrupt database is stored in this new database supplied by you.



Recovery of Database on a New System

You may need to repair your Oracle 9i/10g/11g database on a new system if something has gone wrong with the Operating System or Oracle 9i/10g/11g has developed some issues.

To make your database usable you need to prepare a new system with Oracle 9i/10g/11g installed on it. After this copy database folder and paste it at a location of your preference in the newly installed system.

Make sure that all table spaces and data related to this database is pasted in this database folder. Once all files are moved to this new system, you need to follow the procedure listed in [Selecting Database](#) and [Scanning and Saving Database](#)



Export the Database/User/Table

To Export the database/user/table, follow these steps.

- Run command prompt.
- Type Exp
- Enter Username and Password
- Enter buffer size of an array
- Type path to create the dump file.
- Choose appropriate option and write “Yes/No” accordingly.



Import the Database/User/Table

To Import the database/user/table, follow these steps.

- Run command prompt
- Type Imp
- Enter Username and Password
- Type path of the created dump file
- Enter buffer size of an array
- Write "Yes/No" accordingly



Stellar Phoenix Oracle Recovery

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Stellar Phoenix Oracle Recovery

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Stellar Phoenix Oracle Recovery

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Technical Support

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Support Helpline	
Monday - Friday [24 Hrs. a day]	
USA (Toll free - Pre Sales Queries)	1-877-778-6087
USA (Post Sales Queries)	1-732-584-2700
UK (Europe)	+44-203-026-533
Australia & Asia Pacific	+61-280149899
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-921-395-5509
Skype Id	stellarsupport
Email Orders	orders@stellarinfo.com

Online Help

- [Chat Live](#) with an Online technician.
- Search in our extensive [Knowledge Base](#)
- [Submit Enquiry](#) (If our Knowledge Base does not answer your question).



Stellar Phoenix Oracle Recovery

About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line

Data Recovery

Widest range of data recovery software that help you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

Most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com



FAQs

1. What are the features of 'Stellar Phoenix Oracle Recovery' software?

Stellar Phoenix Oracle Recovery is an advanced and easy to use database recovery application. It recovers corrupt databases that are created by using Oracle 9i/10g/11g. The software repairs a corrupt Oracle database and inserts recovered data in a new database created by user before initiating recovery process, without making any changes in the corrupt database. Preview and log report are created to help evaluate the software.

2. How can I recover my Oracle database?

In order to recover corrupt database, you need to open the corrupt database in Stellar Phoenix Oracle recovery.

- Select the database from its location or search it in a drive and then select it.
- Click 'Start Repair' button in the toolbar. A dialog box showing the steps is displayed.
- Click 'Next'.
- A new window pops up. You need to enter the blank database name and its password.
- Click 'Connect' to start saving repaired database.

3. I don't have internet connection. How can I activate the demo version?

You should activate your demo version by manual activation method. Cancel the online activation and mail the PHX file generated to us. We will send you the key. Input the key in Manual registration option. Your product will be activated.

4. Can I preview my corrupt database before saving it?

Yes, you can preview the database. Preview of the database is shown after scanning of the database is over.

5. How much time Stellar Phoenix Oracle Recovery will take to scan and repair the database.

The scanning and recovering time totally depends upon size of the database file.

6. Is Oracle needed to be installed on the system for recovering database?

Yes, Oracle must be installed on the system to execute the recovery process.